

Were easy to find

Visit us if you have an appointment.
Face to face drop-in is available at our
Leicestershire County branches

Blaby

Blaby District Council,
Council Offices, Desford
Road, Narborough,
Leicester, LE19 2EP

Tue 10.00am - 3.00pm
Wed 10.00am - 3.00pm

Coalville

Council Offices, Whitwick
Road, Coalville, LE67 3FJ

Mon 9.30am - 3.30pm
Tue 9.30am - 3.30pm
Thu 9.30am - 3:30pm

Hinckley

Hinckley Hub, Rugby Road,
Hinckley, LE10 0FR

Mon 10.00am - 3.00pm
Thu 10.00am - 3.00pm

Market Harborough

Harborough District
Council, The Symington
Building, Adam & Eve Street,
Market Harborough, LE16
7AG

Tue 10.00am - 3.00pm
Thu 10.00am - 3.00pm

Melton

Melton Borough Council
Offices, Station Approach,
Parkside, Burton Street,
Melton Mowbray, LE13 1GH

Tue 9.30am - 3.00pm
Wed 9.30am - 3.00pm

Oadby & Wigston

Oadby & Wigston Customer
Service Centre,
Bell Street, Wigston, LE18
1AD

Mon 9.00am - 1.00pm
Tue 2.00pm - 4.00pm
Thu 1.00pm - 4.00pm

Salvation ArmyCommunity
Centre (Appointment only)
Ladysmith Road, Wigston,
LE18 4UZ

Mon 10.00 am – 2.00 pm
Tue 10.00am – 2.00 pm
Thu 10.00am – 12.00 pm

Free, confidential advice. Whoever you are.

We help people overcome their problems
and campaign on big issues when their
voices need to be heard.

We value diversity, champion equality, and
challenge discrimination and harassment.
We're here for everyone.

citizensadvice.org.uk



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Citizens Advice is an operating name of The National Association of
Citizens Advice Bureaux. Registered charity number 279057.

CITIZENS ADVICE LeicesterShire County Branches



WE CAN HELP YOU!



LeicesterShire

Who we are

Our service is free, confidential, independent, impartial – and open to everyone. Staff and volunteers are trained to give advice and practical support on a wide range of everyday issues.

Help is at hand

We can help you in the following areas:

- Welfare Benefits
- Debt
- Housing
- Employment
- Community Care
- Consumer rights
- Immigration
- Family Issues

Whenever people need advice we're here to help

You can access information 24 hours a day at

citizensadvice.org.uk

or If you'd like to discuss your enquiry with someone, call our info line on

0300 3302 111
Mon-Fri 9am-4.30pm

Alternatively you can contact us via:

Email (for non urgent issues):
citizensadviceleicestershire.org/get-advice/
email-advice

Ways we help you

You will be offered a short interview over the phone with one of our volunteers. This helps us to identify the most appropriate way to help you.

Depending on your particular needs, we may make an appointment to discuss your problem further – in person. Alternatively, we may provide you with information to take away, or direct you to a different organisation that is better placed to help you.

We also have specialists

After an initial assessment we may offer support with our in-house specialists or you may contact some of them directly

MACMILLAN. CANCER SUPPORT

Macmillan Cancer Support provide welfare benefits advice and support for individuals and families affected by cancer or other life limiting illnesses.

0808 808 0000



**the Money
Advice Service**

The Money Advice Service provide specialist advice on debt and money issues for Leicestershire county residents.

0800 138 7777

We are committed to reducing fuel poverty and can help you save money by offering the advice on the best energy deals.

**ENERGY
BEST
DEAL**



If you are 50 years old or over and have a defined contribution pension, our pensionwise guiders will assist you with your pension options and more.

0800 138 3944



Mesothelioma UK provide national benefits and compensation support for people affected by asbestos cancer.

0800 169 2409

We provide information about the EU and its citizens, including questions regarding EU citizens' rights with regards to Brexit and much more.



Help to claim Service

Help to Claim advisors can support you to make a new claim for Universal Credit, from opening your account to receiving your first full payment.

0800 144 8 444